

Animal Welfare Section
NC Department of Agriculture and Consumer Services
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Facility Compliance Inspection - Boarding Kennel
Disapproved - 05/01/2023

License Number: 11378	Phone: (704)360-3862
Facility Name: PET PARADISE MOORESVILLE	
Owner: AMERICAN PET RESORT	
Address: 109 Morlake Dr	
City: Mooresville	Zip Code: 28117
County: IREDELL	
Email:	
Total Enclosures: 144	
Dogs on Premises:	Cats on Premises:
Licensed Capacity (Dogs): 150	Licensed Capacity (Cats): 14
Type of Inspection: Follow-up Inspection	Date of Inspection: 05/01/2023

02 NCAC 52J .0102 RECORDS

1. Name and address of owner, date of entry and release, signatures for entry and release. [02 NCAC 52J .0102(1)] - Not Applicable
2. Description. [02 NCAC 52J .0102(2)] - Not Applicable
3. Record of veterinary care while boarded. [02 NCAC 52J .0102(3)] - Not Applicable
4. Records created or updated at time of occurrence. [02 NCAC 52J .0102(4)] - Not Applicable
5. Records are accurate. [02 NCAC 52J .0102(4)] - Not Applicable
6. Incident file properly maintained of animals becoming ill or injured requiring veterinary care, and/or death or escape of an animal while boarding. [02 NCAC 52J .0102(5)] - Not Applicable
7. Facility notified AWS within 48 hours of an animal death or escape. [02 NCAC 52J .0102(6)] - Not Applicable

Records were not reviewed at this inspection.

02 NCAC 52J .0103 INSPECTION OF RECORDS

1. Records available upon request. [02 NCAC 52J .0103] - Not Applicable
2. Animals matched to record. [02 NCAC 52J .0103] - Not Applicable
3. Records retained for 1 year. [02 NCAC 52J .0103] - Not Applicable

Records were not viewed during this inspection

02 NCAC 52J .0105 LICENSES AND REGISTRATIONS

1. AWS notified of change of name, address or contact within 10 days [02 NCAC 52J .0105(3)] - In Compliance

02 NCAC 52J .0201 GENERAL

1. Housing facilities structurally sound and maintained in good repair. [02 NCAC 52J .0201(a)] - In Compliance
2. Housing facilities contain the animals and restrict entry of other animals and people. [02 NCAC 52J .0201(a)] - In Compliance
3. Light fixtures and electrical outlets in animal areas in compliance with the State Building Code. [02 NCAC 52J .0201(b)] - In Compliance
4. Electrical appliances, light fixtures, outlets and cords located or protected so animals do not have access to them. [02 NCAC 52J .0201(b)] - In Compliance
5. Adequate electric power to comply with AWA. [02 NCAC 52J .0201(c)] - In Compliance

6. Storage of food and bedding:
 - stored in cabinets or sealed containers that adequately protect against infestation or contamination by vermin and insects, [02 NCAC 52J .0201(d)(1)] - **Not In Compliance**
 - open bags of food and treats stored in airtight containers with lids, [02 NCAC 52J .0201(d)(2)] - In Compliance
 - refrigeration for perishables including opened cans of food, [02 NCAC 52J .0201(d)(3)] - In Compliance
 - clean bedding and laundry stored in cabinets or sealed containers, stored separately from soiled laundry and materials, and stored separately from general housing, [02 NCAC 52J .0201(d)(4)] - **Not In Compliance**
 - bedding in isolation areas stored in sealed cabinets and only used for isolation animals. [02 NCAC 52J .0201(d)(5)] - In Compliance
7. Daily removal and disposal of animal and food waste, bedding and debris assuring facility is maintained in a clean and sanitary manner. [02 NCAC 52J .0201(e)] - In Compliance
8. Hot and cold running, potable water available. [02 NCAC 52J .0201(f)] - In Compliance
9. Washroom, basin or sink provided to maintain cleanliness among animal caretakers, animals, and animal food and water receptacles. [02 NCAC 52J .0201(f)] - In Compliance
10. Ability to confirm ambient temperature. [02 NCAC 52J .0201(g)] - In Compliance
11. Functional room thermometer present in each area of indoor enclosures, common areas and exercise areas. [02 NCAC 52J .0201(g)] - In Compliance
12. A separate five-foot perimeter fence if any animals have unsupervised access to an outdoor enclosure, common area or exercise area. [02 NCAC 52J .0201(h)] - In Compliance
13. Adequate drainage system. [02 NCAC 52J .0201(i)] - In Compliance
14. All areas of a facility available for review or inspection during normal business hours. [02 NCAC 52J .0201(j)] - In Compliance
15. All animals in a facility subject to the requirements of the Animal Welfare Act, regardless of ownership. [02 NCAC 52J .0201(k)] - In Compliance
16. Compliance with all federal, state and local laws, rules and ordinances relating to or affecting the welfare of dogs and cats in its facility. [02 NCAC 52J .0201(l)] - In Compliance
17. Licensee and all agents of facility shall be truthful with AWS during inspections or investigations. [02 NCAC 52J .0201(m)] - In Compliance
18. Applicant, licensee, or agent of facility may not abuse, harass, delay or obstruct any AWS inspector or official while they are attempting to discharge their official duties. [02 NCAC 52J .0201(n)] - In Compliance
19. No dog or cat present in a window display except during business hours and in compliance with standards set forth in this Section. [02 NCAC 52J .0201(o)] - In Compliance
20. Battery operated or electrical behavioral control devices, such as shock collars, shock prods or electrical fences, as well as pinch-collars and prong-collars, can only be used on an animal in a boarding kennel with the specific written consent of the owner of that animal. [02 NCAC 52J .0201(p)] - In Compliance
21. Facility equipped with operational smoke alarm and carbon monoxide alarm. [02 NCAC 52J .0201(q)] - In Compliance
22. Facility equipped with means of fire suppression. [02 NCAC 52J .0201(q)] - In Compliance
23. Plan of action for continuity of care and/or evacuation of animals in event of natural or manmade disaster developed and maintained. [02 NCAC 52J .0201(r)] - Not Applicable

[02 NCAC 52J .0201(d)(1),(d)(4)] - bedding/laundry must be stored in sealed containers or closed cabinets. This was noted on inspection dated 4/5/23

02 NCAC 52J .0202 INDOOR FACILITIES

1. Indoor housing facilities adequately heated and cooled. [02 NCAC 52J .0202(a)(1)] - In Compliance
2. Ambient temperature between 50°F and 85°F. [02 NCAC 52J .0202(a)(2)] - In Compliance
3. Special provisions provided as needed and documented. [02 NCAC 52J .0202(a)(3)] - In Compliance
4. Indoor housing facilities adequately ventilated. [02 NCAC 52J .0202(b)(1)] - In Compliance
5. Fresh air and ventilation provided, and drafts minimized. [02 NCAC 52J .0202(b)(1)] - In Compliance
6. Air vents/filters cleaned/changed to minimize buildup and inhibition of air flow. [02 NCAC 52J .0202(b)(2)] - Needs Improvement
7. Air flow adequate to minimize odors and moisture condensation. [02 NCAC 52J .0202(b)(3)] - Needs Improvement
8. Indoor housing facilities adequately illuminated. [02 NCAC 52J .0202(c)] - In Compliance
9. Illumination provides regular diurnal lighting cycles and is uniformly diffused. [02 NCAC 52J .0202(c)] - In Compliance
10. Interior building surfaces are impervious to moisture and can be readily sanitized. [02 NCAC 52J .0202(d)] - In Compliance
11. Drainage rapidly eliminates excess water. [02 NCAC 52J .0202(e)(1)] - In Compliance
12. Closed drain systems equipped with traps and installed to prevent odors and backup of sewage. [02 NCAC 52J .0202(e)(2)] - In Compliance
13. Drainage system constructed with barriers to prevent cross-contamination among animals. [02 NCAC 52J .0202(e)(3)] - In Compliance

[02 NCAC 52J .0202(b)(2),(b)(3)] - all vents and vent covers must be cleaned and maintained on a regular basis.

02 NCAC 52J .0203 OUTDOOR FACILITIES

1. Primary enclosures, common areas, and walkways are constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(a)(1)] - **Not In Compliance**
2. Gravel maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(a)(2)] - Not Applicable
3. Exercise areas are constructed of sealed concrete or other surfaces impervious to moisture. [02 NCAC 52J .0203(b)(1)] - **Not In Compliance**
4. Gravel in exercise areas maintained at a minimum depth of six inches and kept sanitary. [02 NCAC 52J .0203(b)(2)] - Not Applicable
5. Artificial turf maintained in good repair or replaced and is cleaned and sanitized as required. [02 NCAC 52J .0203(b)(3)] - Needs Improvement
6. Exercise areas with established grass has no bare dirt, kept clean and sanitary. [02 NCAC 52J .0203(b)(4)] - Not Applicable
7. Exercise areas with established grass addressed in the written protocol when required [02 NCAC 52J .0203(b)(4)] - Not Applicable
8. Sand or organic materials are not used in primary enclosures, common areas, exercise areas or walkways [02 NCAC 52J .0203(c)] - In Compliance
9. Outdoor housing provided allows animals to remain dry and comfortable during inclement weather. [02 NCAC 52J .0203(d)] - Not Applicable
10. Housing is impervious to moisture and can be cleaned and sanitized. [02 NCAC 52J .0203(d)(1)] - Not Applicable
11. One house available for each animal within each enclosure. [02 NCAC 52J .0203(d)(2)] - Not Applicable
12. Enclosure with mother and her unweaned offspring, one house available of adequate size to comfortably house mother and all offspring together [02 NCAC 52J .0203(d)(2)] - Not Applicable
13. Housing contains clean dry bedding or heat source when <32 degrees F [02 NCAC 52J .0203(d)(3)] - Not Applicable
14. Special provisions provided when needed and documented [02 NCAC 52J .0203(d)(4)] - Not Applicable
15. No infirm animals housed outdoors [02 NCAC 52J .0203(d)(4)] - Not Applicable
16. Outdoor areas provide adequate protection from inclement weather and sun [02 NCAC 52J .0203(e)] - In Compliance
17. Adequate protection is sufficient to protect all animals simultaneously in exercise areas [02 NCAC 52J .0203(e)] - In Compliance
18. Animals unable to maintain body temperature in outdoor exercise areas are not present in these areas [02 NCAC 52J .0203(e)] - In Compliance
19. Outdoor common areas maintained in good repair and properly cleaned and sanitized [02 NCAC 52J .0203(f)] - In Compliance
20. Animal owners advised at the time of reservation and admission at a boarding kennel if the animal will be kept in outside facilities. This advisement is documented in the animal's records. [02 NCAC 52J .0203(g)] - In Compliance
21. Suitable method of drainage provided for primary enclosures, exercise areas and walkways so that there is no access to standing water. [02 NCAC 52J .0203(h)] - In Compliance

[02 NCAC 52J .0203(a)(1),(b)(1)] - all concrete areas that are accessible to the dogs must be sealed so that water beads on the concrete therefore ensuring a surface impervious to moisture. This was noted on inspection dated 4/5/23. [02 NCAC 52J .0203(b)(3)] - Damaged turf exposing wood framing has been addressed in most of the outside runs however, some of these areas have again become damaged and are again not in compliance. This was noted on inspections dated 3/30/22 and 4/5/23.

02 NCAC 52J .0204 PRIMARY ENCLOSURES

1. Primary enclosures are constructed to prevent contamination from waste and wastewater from animals in other enclosures. [02 NCAC 52J.0204(a)] - **Not In Compliance**
2. All surfaces with which an animal comes in contact impervious to moisture. [02 NCAC 52J .0204(a)] - **Not In Compliance**
3. For primary enclosures placed into service on or after January 1, 2005, no wood within the animal's reach. [02 NCAC 52J .0204(b)] - Needs Improvement
4. For primary enclosures in use in a licensed facility prior to January 1, 2005, any damaged wood replaced so that there is no contact with wood by the animal. [02 NCAC 52J .0204(b)] - Not Applicable
5. Primary enclosures and exercise areas structurally sound, maintained in good repair and in a manner to prevent injury to animals, and keep other animals out. [02 NCAC 52J .0204(c)] - In Compliance
6. Primary enclosures provide space to allow animal to walk, turn about freely, and to stand with tails erect, sit, or lie in a natural position with limbs extended without touching other animals or sides or top of enclosure. [02 NCAC 52J .0204(d)] - In Compliance
7. Exercise areas shall be constructed to provide adequate space for animals to run and express natural play behaviors. [02 NCAC 52J .0204(e)] - In Compliance
8. The height of primary enclosures other than cage is not less than five feet. [02 NCAC 52J .0204(f)] - In Compliance
9. All enclosures constructed as to prevent the escape of animals. [02 NCAC 52J .0204(g)] - In Compliance
10. Each primary enclosure and exercise area provided with a solid resting surface(s) adequate to comfortably hold all occupants at the same time. [02 NCAC 52J .0204(h)] - In Compliance
11. All resting surfaces made of a non-porous or easily sanitized material, such as solid floor, a towel, or a disposable material such as newspaper. [02 NCAC 52J .0204(h)] - In Compliance
12. The resting surface or surfaces are elevated in primary enclosures housing two or more cats. [02 NCAC 52J .0204(h)] - In Compliance
13. In addition to Paragraph (d) of 02 NCAC 52J .0204, each dog shall be provided with the minimum square footage required by 02 NCAC.0204(i). [02 NCAC 52J .0204(i)] - In Compliance

14. Not more than four adult dogs housed in the same primary enclosure or exercise area without supervision. [02 NCAC 52J .0204(j)] - In Compliance
15. Dogs younger than 6 months shall not be housed/comingled with adult dogs (except dam) [02 NCAC 52J .0204(j)] - In Compliance
16. If more than four dogs are housed in an exercise area or enclosure, then at least one person is supervising each 10 dogs housed within each enclosure or common area. [02 NCAC 52J .0204(k)] - In Compliance
17. Supervision conducted from within the exercise area or enclosure with immediate access to animals. [02 NCAC 52J .0204(k)] - In Compliance
18. Pregnant animals housed singly. [02 NCAC 52J .0204(l)] - In Compliance
19. Nursing animals housed only with litter until litter is weaned. [02 NCAC 52J .0204(l)] - In Compliance
20. Enclosure for nursing animal of sufficient size for dam and all animals of litter to walk, turn about freely, nurse and stand with tails erect, sit or lie in natural position with limbs extended without touching other animals or sides/top of enclosure. [02 NCAC 52J .0204(l)] - In Compliance
21. Enclosure for nursing animal and litter shall allow the animals to leave the whelping/queening area for exercise. [02 NCAC 52J .0204(l)] - In Compliance
22. In addition to Paragraph (d), (e) and (h) of 02 NCAC 52J .0204, each feline older than six months housed in any primary enclosure provided with a minimum of 4 sq. ft. of floor space which may include elevated resting surfaces. [02 NCAC 52J .0204(n)] - In Compliance
23. Each feline younger than 6 months provided 1.5 sq. ft. [02 NCAC 52J .0204(m)] - In Compliance
24. No more than 12 cats housed in the same primary enclosure or exercise area. [02 NCAC 52J .0204(m)] - In Compliance
25. In all cat enclosures and exercise areas, a clean receptacle with clean litter provided for waste. [02 NCAC 52J .0204(o)] - In Compliance
26. A minimum of one receptacle per three cats shall be provided for each enclosure and exercise area. [02 NCAC 52J .0204(o)] - In Compliance
27. Pools deeper than shoulder height has ingress/egress area. [02 NCAC 52J .0204(p)(1)] - In Compliance
28. Supervision provided for pools other than kiddie pools. [02 NCAC 52J .0204(p)(2)] - In Compliance
29. Pool facilities constructed, maintained and managed to protect animals from illness, injury or death [02 NCAC 52J .0204(p)(3)] - In Compliance
30. Pools with <100 gallons: water changed, and pool cleaned and sanitized daily [02 NCAC 52J .0204(p)(4)] - In Compliance
31. Pools with >100 gallons: commercial filtration and cleaning system installed and manufacture recommendations implemented [02 NCAC 52J .0204(p)(4)] - In Compliance
32. Kiddie pools cleaned, sanitized, repaired and maintained as required for accessories [02 NCAC 52J .0204(p)(5)] - In Compliance

[02 NCAC 52J .0204(a)] - 1) trough drain covers at the back of the primary enclosure runs are missing and/or have been installed incorrectly leaving large gaps exposing the dogs to the drains and whatever may have been washed down from all other enclosures. Mr. Groves had stated that his workers had been working on changing these out however there were numerous kennels that have not been addressed. He stated that he would be ordering more grate covers to replace the damaged ones and to fill in all the gaps. The damaged/chewed covers cannot be properly sanitized and must be replaced. This was noted on 4/5/23; 2) Damaged beds are still being used in the enclosures. These beds pose a danger to the dogs and cannot be properly sanitized. It was requested on the previous inspection dated 4/5/23 that all damaged beds be removed immediately and discarded. The damaged beds were noted on inspections dated 6/15/20, 3/11/21 and 3/30/22. [02 NCAC 52J .0204(b)] - dogs shall not have access to wood therefore any outside primary enclosure that has exposed wood due to the damage to the artificial turf must be marked as "Do not Use" until repaired. Since the previous inspection, the small plastic fence has been taken down in the small dog room that was used for an indoor play area. This fencing did not meet the 5' requirement. This room has been cleared out so that if the dogs are allowed to free roam there would be no access to any items on shelving that could have been of harm to the dogs. If this room is used for indoor play area the drywall areas must be covered to a minimum of 4' high with material impervious to moisture.

02 NCAC 52J .0205 FEEDING

1. Dogs and cats fed at least once each 24-hour period. [02 NCAC 52J .0205(a)] - In Compliance
2. Puppies and kittens less than six months of age fed at least twice in each 24-hour period. An eight-hour interval between feedings if only two feedings are offered in a 24-hour period. [02 NCAC 52J .0205(b)] - In Compliance
3. Exemption from 02 NCAC 52J .0205(a) or (b) only allowed if prescribed by veterinarian. [02 NCAC 52J .0205(c)] - In Compliance
4. Exemption allowed by 02 NCAC 52J .0205(c) must be documented by the facility. [02 NCAC 52J .0205(c)] - In Compliance

5. The documentation of the exemption is to include:
 - the original veterinary directive signed by the veterinarian issuing it, [02 NCAC 52J .0205(c)(1)] - In Compliance
 - the printed name of the veterinarian, [02 NCAC 52J .0205(c)(2)] - In Compliance
 - the reason for the restriction, [02 NCAC 52J .0205(c)(3)] - In Compliance
 - the specific feeding directions, [02 NCAC 52J .0205(c)(4)] - In Compliance
 - the origination and review dates of the directive, [02 NCAC 52J .0205(c)(5)] - In Compliance
 - the facility shall have the veterinarian review and renew the directive every 30 days until it is no longer required, [02 NCAC 52J .0205(c)(6)] - In Compliance
 - the date of the cessation of the directive, [02 NCAC 52J .0205(c)(7)] - In Compliance
 - documentation by the facility of each feeding as prescribed by the veterinarian. [02 NCAC 52J .0205(c)(8)] - In Compliance
6. Food is commercially prepared food complying with laws applicable to animal feed or the food shall be provided by the owner. [02 NCAC 52J .0205(d)] - In Compliance
7. The food is free from contamination, wholesome, palatable, and of sufficient quality and quantity appropriate for the given size, age, and condition of an animal meeting the daily requirements for nutritional value. [02 NCAC 52J .0205(e)] - In Compliance
8. Food receptacles accessible to all dogs or cats. [02 NCAC 52J .0205(f)] - In Compliance
9. Food receptacles located to minimize contamination by waste. [02 NCAC 52J .0205(f)] - In Compliance
10. For every adult animal, at least one food receptacle offered. [02 NCAC 52J .0205(g)] - In Compliance
11. When multiple animals are housed together, caretakers observe each animal feeding to ensure that each animal receives adequate feed. [02 NCAC 52J .0205(g)] - In Compliance
12. Food receptacles durable, clean and sanitized. [02 NCAC 52J .0205(h)] - In Compliance
13. Uneaten food within receptacles discarded within 24 hours or sooner if spoiled or contaminated. [02 NCAC 52J .0205(i)] - In Compliance
14. Damaged receptacles replaced. [02 NCAC 52J .0205(j)] - In Compliance
15. Disposable food receptacles discarded after each feeding. [02 NCAC 52J .0205(j)] - In Compliance
16. Food and water receptacles in outdoor facilities protected from the elements. [02 NCAC 52J .0205(k)] - In Compliance

02 NCAC 52J .0206 WATERING

1. Continuous access to fresh water, except as might otherwise be required to provide adequate veterinary care. [02 NCAC 52J .0206(a)] - **Not In Compliance**
2. Exemptions to [02 NCAC 52J .0206(a)] only if prescribed by veterinarian with proper documentation and renewal. [02 NCAC 52J .0206(b)] - In Compliance
3. The documentation of the exemption is to include:
 - the original veterinary directive signed by the veterinarian issuing it, [02 NCAC 52J .0206(b)(1)] - In Compliance
 - the printed name of the veterinarian, [02 NCAC 52J .0206(b)(2)] - In Compliance
 - the reason for the restriction, [02 NCAC 52J .0206(b)(3)] - In Compliance
 - the specific watering directions, [02 NCAC 52J .0206(b)(4)] - In Compliance
 - the origination and review dates of the directive, [02 NCAC 52J .0206(b)(5)] - In Compliance
 - the facility shall have the veterinarian review and renew the directive every 30 days until it is no longer required, [02 NCAC 52J .0206(b)(6)] - In Compliance
 - the date of the cessation of the directive, [02 NCAC 52J .0206(b)(7)] - In Compliance
 - documentation by the facility of each provision of water as prescribed by the veterinarian. [02 NCAC 52J .0206(b)(8)] - In Compliance
4. Water changed daily and when soiled. [02 NCAC 52J .0206(c)] - In Compliance
5. Watering receptacles durable, clean and sanitized. [02 NCAC 52J .0206(d)] - In Compliance
6. Damaged receptacles replaced. [02 NCAC 52J .0206(e)] - In Compliance

[02 NCAC 52J .0206(a)] - .0206 states "(a) Animals shall have continuous access to fresh, potable water, except as might otherwise be required to provide adequate veterinary care." At previous inspection dated 4/5/23 it was noted that this water spigot was being used for drinking water for the dogs in at least 2 outdoor exercise areas. I had spoken on the phone with Mr. Groves about this and he stated that the staff were only supposed to use these marked spigots to spray down the turf and to not use them for drinking water. At today's inspection, we noted that there were 2 water receptacles in the front exercise area right beside one of the spigots marked as "Non-potable". There was not a staff member in this area so we could not confirm that this was being used here. In another play yard in the back there was a staff member with a group of dogs. I asked her if there was water in the one water receptacle towards the opposite end of the yard and she stated yes. I asked her where she got the water from and she pointed to the spigot in this yard with the sign stating, "Caution Non-potable Water Do not Drink". Mr. Groves told her that she could not use this water for drinking water and told her to only use the spigots on the inner parts of the building not the ones in the

yards. She stated that she had asked management about the signs and she was told that the water was fine to use for the drinking water for the dogs.

02 NCAC 52J .0207 SANITATION

1. Waste removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats and to reduce disease hazards and odors. [02 NCAC 52J .0207(a)] - **Not In Compliance**
2. Enclosures and exercise areas for dogs and cats properly cleaned a minimum of two times per day. [02 NCAC 52J .0207(a)] - **Not In Compliance**
3. The animal must be able to walk or lie down without coming in contact with any waste or debris. [02 NCAC 52J .0207(a)] - In Compliance
4. When a hosing or flushing method is used for cleaning an enclosure, animals are removed during the cleaning process, and measures taken to protect the animals in other such enclosures from being contaminated with water and other wastes. [02 NCAC 52J .0207(b)] - In Compliance
5. Cross contamination barrier in place and sufficient to prevent feces, urine and waste water from entering another occupied enclosure. [02 NCAC 52J .0207(c)] - **Not In Compliance**
6. Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories sanitized in the manner provided in 02 NCAC 52J .0207(b)(3). [02 NCAC 52J .0207(b)(1)] - In Compliance
7. In addition to primary enclosures being properly cleaned a minimum of two times per day, if the same animal is housed in the same enclosure more than seven days, enclosures and accessories sanitized at least once every seven days in the manner provided in 02 NCAC 52J.0207(d)(3). [02 NCAC 52J .0207(d)(2)] - In Compliance
8. Enclosures, cages, rooms and hard-surfaced or turf exercise areas, pens and runs are sanitized by:
 - washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; [02 NCAC 52J .0207(d)(3)(A-C)] - In Compliance
 - removal of organic matter, precleaning all soiled surfaces with a detergent or degreaser solution followed by application of an animal-safe disinfectant labeled effective against common pathogens. Disinfectant left on for labeled time then all surfaces thoroughly rinsed to remove all residual chemicals and area dried prior to return of animal to the area; [02 NCAC 52J .0207(d)(3)(A-C)] - Needs Improvement
 - cleaning all soiled surfaces with live steam, area cooled and dried prior to return of animal. [02 NCAC 52J .0207(d)(3)(A-C)] - Not Applicable
9. Common areas, areas accessible to multiple animals, exercise areas and other areas kept clean and sanitary [02 NCAC 52J .0207(d)(4)] - In Compliance
10. Common areas, areas accessible to multiple animals, exercise areas and other areas properly cleaned a minimum of 2 times per day. [02 NCAC 52J .0207(d)(4)] - In Compliance
11. Hard/impervious surfaces in common areas, areas accessible to multiple animals, exercise areas and other areas sanitized a minimum of once every 7 days in the manner provided in 02 NCAC 52J (d)(3). [02 NCAC 52J .0207(d)(4)] - In Compliance
12. Food and water receptacles sanitized daily with hot water, detergent, and disinfectant consistent with disinfectant directions. [02 NCAC 52J .0207(d)(5)] - In Compliance
13. Soiled linens and cloth products mechanically washed with detergent and sanitized. [02 NCAC 52J .0207(d)(6)] - In Compliance
14. Any area accessible to multiple animals kept clean and sanitary. [02 NCAC 52J .0207(d)(7)] - In Compliance
15. Fans kept clean of accumulated debris, dust and biological material. [02 NCAC 52J .0207(d)(8)] - **Not In Compliance**
16. Premises (buildings and grounds) kept clean and in good repair to protect the animals from injury and to facilitate the prescribed husbandry practices set forth in this Rule. [02 NCAC 52J .0207(e)] - In Compliance
17. Premises are free of accumulations of trash, junk, waste products, and discarded matter. [02 NCAC 52J .0207(e)] - In Compliance
18. Weeds, grasses, and bushes controlled. [02 NCAC 52J .0207(e)] - In Compliance
19. Effective program for the control of insects, ectoparasites, and avian and mammalian pests [02 NCAC 52J .0207(f)] - In Compliance

Inspection dated 4/5/23 read as follows - "Inspection dated 3/30/22 read as follows: [02 NCAC 52J .0207(a)] - It appears that when staff are cleaning the indoor enclosures they are spraying the everything to the drains however they are not picking up the hair. This was found in multiple unused enclosures." At today's inspection (4/5/23) this issue is still occurring; 2) [02 NCAC 52J .0207(a)] - turf in outdoor primary enclosures is not being cleaned properly; 3) hair is building up around the bottom of the fences in outdoor runs [02 NCAC 52J .0207(c)] - Being that the grates are missing from the trough drains in numerous kennels the dogs have access to water/urine/waste from other kennels. [02 NCAC 52J .0207(d)(8)] - ensure that all fans are kept clean and clear of debris/buildup." As of 5/1/23, all inadequacies stated on previous inspection dated 4/5/23 still remain. There has not been any improvements with sanitation. I noted today that numerous outside primary enclosures were not being cleaned properly as the artificial turf had fecal matter remaining and smeared into the turf.

02 NCAC 52J .0208 EMPLOYEES

1. Sufficient number of employees. [02 NCAC 52J .0208] - In Compliance
2. Supervision of an animal caretaker who has a background in animal husbandry or care. [02 NCAC 52J .0208] - In Compliance

02 NCAC 52J .0209 CLASSIFICATION AND SEPARATION

1. Animals in the same primary enclosure maintained in compatible groups. [02 NCAC 52J .0209] - In Compliance
2. Females in season (estrus) not be housed in the same primary enclosure with males except for planned breeding. [02 NCAC 52J .0209(1)] - In Compliance
3. Animals of different owners do not have contact with other animals unless written permission obtained from the animal's owner. [02 NCAC 52J .0209(2)] - In Compliance
4. Permission required by 02 NCAC 52J .0209(2) must be documented, the documentation maintained for 1 year and renewed yearly thereafter. [02 NCAC 52J .0209(2)] - In Compliance
5. Aggressive animals housed individually in a primary enclosure. [02 NCAC 52J .0209(3)] - In Compliance
6. Aggressive animals housed to prevent bites or injury to other animals or humans. [02 NCAC 52J .0209(3)] - In Compliance
7. Puppies or kittens less than 6 months of age housed in the same primary enclosure with adults except dam. [02 NCAC 52J .0209(4)] - In Compliance
8. Puppies or kittens between 4 and 16 weeks of age have daily access to human social interaction beyond cleaning/sanitation of enclosure. [02 NCAC 52J .0209(4)] - In Compliance
9. Dogs not housed in the same primary enclosure with cats; dogs or cats not housed in the same primary enclosure with any other species of animals unless requested in writing by the animals' owner. [02 NCAC 52J .0209(5)] - In Compliance
10. Designated isolation area for animals being treated or observed for communicable diseases. [02 NCAC 52J .0209(6)] - In Compliance
11. Dogs or cats in isolation that are being treated for a communicable disease separated as to minimize dissemination of disease. [02 NCAC 52J .0209(6)] - In Compliance
12. A sign posted at the cage or isolation area when in use. [02 NCAC 52J .0209(6)] - In Compliance
13. Accessories, cleaning equipment and supplies used in isolation areas not used in other areas of the facility. [02 NCAC 52J .0209(6)] - In Compliance
14. Animals in long term care provided with daily human interaction beyond enclosure cleaning. [02 NCAC 52J .0209(7)] - In Compliance
15. Animals in long term care provided with daily opportunity for play, exercise and environmental enrichment. [02 NCAC 52J .0209(7)] - In Compliance
16. Animals in long term care provided with daily interactions and enrichment adequate for animal's species, age, size and behavior needs. [02 NCAC 52J .0209(7)] - In Compliance
17. Provision of daily social interaction and enrichment for long term care animals documented in animal's record and record maintained for 1 year. [02 NCAC 52J .0209(7)(a)] - In Compliance
18. Exemptions for long term care provisions only allowed for safety or health reasons and approved by veterinarian, properly reviewed and renewed every 30 days. [02 NCAC 52J .0209(7)(b)] - In Compliance
19. Exemptions for long term care properly documented. [02 NCAC 52J .0209(7)(b)] - In Compliance
20. All animals confined in primary enclosures or exercise areas. [02 NCAC 52J .0209(8)] - In Compliance
21. Primary enclosures and exercise areas inspected by AWS and found in compliance before being put into use. [02 NCAC 52J .0209(8)] - In Compliance

02 NCAC 52J .0210 VETERINARY CARE

1. Written program of veterinary care established. [02 NCAC 52J .0210(a)] - Not Applicable
2. Facility implemented and is following the written program of veterinary care. [02 NCAC 52J .0210(a)(3)] - Not Applicable
3. Changes to written program of veterinary care submitted to AWS within 10 days of effective date. [02 NCAC 52J .0210(a)(4)] - Not Applicable
4. Veterinarian consulted if infectious disease outbreak present for more than 7 days and consultation documented. [02 NCAC 52J .0210(b)] - Not Applicable
5. Veterinarian's written recommendations for correcting disease problem that persists for more than 30 days obtained and followed. Recommendations include sanitation of all areas and accessories and protocols for intake, evaluation, isolation, disease recognition, treatment and euthanasia. [02 NCAC 52J .0210(c)] - Not Applicable
6. Daily observation of animals. [02 NCAC 52J .0210(d)] - Not Applicable
7. Sick or diseased, injured, lame, or blind dogs or cats provided with adequate veterinary care in a timely manner. [02 NCAC 52J .0210(d)] - Not Applicable
8. Diseased or deformed animals sold or adopted only under the policy set forth in the 'Program of Veterinary Care'. [02 NCAC 52J .0210(f)] - Not Applicable
9. Full written disclosure of the medical condition and all medical treatments provided to the person to whom the animal is released. [02 NCAC 52J .0210(g)] - Not Applicable
10. Documentation of receipt of full written disclosure signed by receiving party maintained in animal's record. [02 NCAC 52J .0210(g)] - Not Applicable
11. All animals in a licensed facility in compliance with the North Carolina rabies law, G.S. 130A, Article 6, Part 6. [02 NCAC 52J .0210(h)] - Not Applicable

12. Prescription medication, tranquilizer, sedative or other drug designed to calm an animal can only be given under the direction of or by prescription from the animal's veterinarian. Medication must be administered according to labeled directions. Administration of medications/substances must be documented as required by 02 NCAC 52J .0102(3). [02 NCAC 52J .0210(j)] - Not Applicable

At today's inspection I did not review these areas.

02 NCAC 52J .0301 VEHICLES

1. Vehicles mechanically sound. [02 NCAC 52J .0301(a)] - Not Applicable
2. Vehicles equipped to provide fresh air to animals. [02 NCAC 52J .0301(a)] - Not Applicable
3. The animal cargo space constructed and maintained to prevent engine exhaust fumes from getting to the animals. [02 NCAC 52J .0301(b)] - Not Applicable
4. The interior of the animal holding space properly cleaned after transport of each animal. [02 NCAC 52J .0301(c)] - Not Applicable
5. The interior of the animal holding space sanitized between use for shipments. [02 NCAC 52J .0301(c)] - Not Applicable

02 NCAC 52J .0302 PRIMARY ENCLOSURES USED IN TRANSPORTING DOGS AND CATS

1. Primary enclosures are constructed, ventilated and designed to protect the health and insure the safety of the animals. [02 NCAC 52J .0302(a)] - Not Applicable
2. Such enclosures constructed or positioned so that:
 - Each animal in the vehicle has adequate fresh air for normal breathing. [02 NCAC 52J .0302(a)(1)] - Not Applicable
 - The openings of enclosures are always easily accessible for emergency removals. [02 NCAC 52J .0302(a)(2)] - Not Applicable
 - The animals are adequately protected from the elements. [02 NCAC 52J .0302(a)(3)] - Not Applicable
3. The ambient temperature maintained between 50°F and 85°F. [02 NCAC 52J .0302(a)(4)] - Not Applicable
4. The animal containment units are equipped with operable air-conditioning, forced-air cooling and heating or other temperature control mechanisms adequately utilized. [02 NCAC 52J .0302(a)(4)] - Not Applicable
5. Animals in the same primary enclosure are of the same species. [02 NCAC 52J .0302(b)] - Not Applicable
6. Puppies or kittens less than 4 months of age may not be transported in the same primary enclosures with adults other than their dams. [02 NCAC 52J .0302(b)] - Not Applicable
7. Primary enclosures for transport large enough for each animal to turn about freely, and to easily stand, sit or lie down in a natural position. [02 NCAC 52J .0302(c)] - Not Applicable
8. Primary enclosures for transport secured to the vehicle to prevent sliding or tipping of the enclosure during transit. [02 NCAC 52J .0302(c)] - Not Applicable
9. Special provisions provided when required during transport adequate for the animal to maintain its normal body temperature. [02 NCAC 52J .0302(d)] - Not Applicable
10. Special provisions when provided are documented in animal's record. [02 NCAC 52J .0302(d)] - Not Applicable
11. Animals may not be placed in primary enclosure over other animals in transit unless such enclosure is constructed so as to prevent animal excreta from entering lower enclosures. [02 NCAC 52J .0302(e)] - Not Applicable
12. All primary enclosures for transport sanitized between use for shipments. [02 NCAC 52J .0302(f)] - Not Applicable

02 NCAC 52J .0303 FOOD AND WATER REQUIREMENTS

1. If animals are transported for more than 6 hours:
 - The vehicles stop at least once every 6 hours for a period of 1 hour. During the 1-hour stop, potable water continuously provided for dogs and cats. [02 NCAC 52J .0303(1)] - Not Applicable
 - During the 1 hour stop dogs removed from enclosure and provided exercise if safe to do so. Any exclusion of an animal from this requirement is documented. [02 NCAC 52J .0303(1)] - Not Applicable
 - Adult dogs and cats adequately fed within 24-hours of any time during the transport. [02 NCAC 52J .0303(2)] - Not Applicable
 - Puppies and kittens less than 6 months of age fed every 6 hours. [02 NCAC 52J .0303(2)] - Not Applicable
 - The primary enclosure used to transport cats equipped with properly cleaned litter box and clean litter. [02 NCAC 52J .0303(3)] - Not Applicable

02 NCAC 52J .0304 CARE IN TRANSIT

1. The attendant or driver inspects animals with adequate frequency to determine the animals' comfort, health, and safety and to obtain or provide relief or emergency care when necessary. [02 NCAC 52J .0304(a)] - Not Applicable
2. For transports lasting more than 6 hours documentation includes start and end times of transport; species and identification of transported animals; visible injury, illness or medical conditions; care provided including stops, exercise, watering, feeding and veterinary care. [02 NCAC 52J .0304(b)] - Not Applicable
3. Documentation maintained by facility for minimum of 1 year after transport. [02 NCAC 52J .0304(b)] - Not Applicable

General Comments:

I spoke with Jay Groves, Maintenance Supervisor, the week prior in regards to the

maintenance items that were noted on the inspection dated 4/5/23. He stated that his guys had been working at this location and that he would be there today to see the progress and to do a walk thru. I asked if I could meet with him to do the walk thru together and he agreed. We were not able to see that there has been much improvement with the sanitation and other items that were not maintenance items. He stated numerous times that he and his team were responsible for the maintenance and the resort was responsible for the other items. Mr. Groves stated that the sealant has been purchased and that all of the concrete will be sealed. He stated that he was not aware of the need for all of the concrete to be sealed as he thought it was only the inside runs. He will be ordering more of the grates for the trough drains and replacing all damaged ones and ensuring that there are no gaps remaining over the drains. I agreed to work with him to allow time for the maintenance items to be addressed but told him that time could not extend past June 30, 2023. This visit was originally going to be written up as a Courtesy inspection but due to the lack of cleanliness, the damage beds still being used and the use of Non-potable water being used for drinking water this changed to a follow up inspection as all of these inadequacies should have been addressed immediately following the last inspection.

Inspection Result:

Disapproved

Inspector's Signature	Date
Christie Shore	05/01/2023
Facility Representative's Signature	Date
Jay Groves	05/01/2023